

Service Provision Title: Place-based support – 16/17 PILOT	
Service Type: Floating Support	Client Category: All
Last Yr Units:0	Last Yr £:0
This Yr Units:	This Yr £: 144,000.00
Increase/(decrease) Units:To be negotiated	Extra funding £: 108,000.00
<p>Rationale for proposal</p> <p>In Social Care and Health, the Place-Based model has been piloted and now is being further developed in terms of the locality model and the number of localities in which the model will operate. At the same time SC&H has a long and successful history of developing Integrated Services (SC&H and Health). The Place-Based model is perhaps the only other provision that is as all-encompassing in terms of tenure neutrality and protected characteristic sub-group vulnerabilities as SP.</p> <p>Both these models involve helping/supporting people many of whom will have a tenancy/housing based support need. For example, social workers can be, and are, involved with resolving housing issues with their service users; GPs treat people with illnesses that may well have their roots in housing-based issues; re-ablement and discharges from hospital are often resettlement in nature as is an opportunity that we have only recently become aware of – the very positive resettlement of residents back out of care homes into their own homes. The placement of support workers in these Place-Based teams will provide the specialist support to make resolving these support needs more effective and will release other resources to concentrate on their own areas of expertise.</p> <p>Further, the early intervention and primary prevention objectives from the SS&W-bA can best be addressed by having the support resource as close as possible to those with the issue that needs resolving – whether that be the service user or the “effective listener” that hears the person explain their problem which might have a housing-based element. The new support role is being designed to offer immediate assessment and referral to a specialist support service via the Gateway service, or immediate primary prevention to resolve a one-off support need that’s threatening tenancy and/or on-going floating support should the case be referred back to the support worker by the Gateway brokerage service.</p> <p>For 16/17, the Place-based service model includes support from a number of different initiatives – including volunteering, Families First, Flying Start, Supporting People, Befriending etc. One purpose of the pilot is to experience how these services have to interact to make an overall effective model, and it may well be that this will lead to the integration of some of these roles – ie a multi-funded support worker able to offer a wider range of services, which has obvious benefits for the service user.</p> <p>The Pilot is costed at £144k for 16/17. This will be funded through £108k coming from the value for money negotiations and Phase II SP pricing strategy implementation and the re-assigning of 1 support worker from an external provider’s over-provisioned older people’s service. The pilot will also be used to experience any difficulties associated with external provider workers working within the MCC SC&H environment – ie access to and use of information, externally hosted workers working within the MCC Gateway provision.</p>	
<p>Considered impacts:</p> <p>This provision increases the SP generic floating support provision. Detailed analyses of the outcomes delivered through these services demonstrates that generic services are our ‘defence’ against unnecessary discrimination/disadvantage challenge by any protected characteristic sub-group. It is a protected characteristic neutral service.</p>	

Against that, on the face of it support for older people is reduced. However, in 15/16 clawbacks have had to be implemented against these services when demand has been insufficient for the funded resource. These proposals will not impact the availability of services to the older client group.